



A CUSTOMER GUIDE TO PAPER CUT HIVE

Simple, powerful print management **in the cloud**

Cloud-native, fully embedded print management software for businesses that need a secure and flexible printing solution to track, control, and enable print, copy, and scan.

Convenient printing for everyone

With the introduction of BYOD (Bring Your Own Device), mobiles, multiple operating systems and mixed printer brands, printing got complicated. For both users and IT. Now PaperCut's Hive serverless printing makes printing easy again.



Print from any device to any printer in seconds

Print quickly from Chromebook, Android, macOS, iOS, and Windows devices. The Mobile App also works with Brother, Canon, Epson, HP, Konica Minolta, Kyocera, Lexmark, Ricoh, Sharp, Toshiba, Xerox, you get the point...



Convenient print release options

PaperCut's Find-Me Print feature empowers IT to set up one universal print queue that users can send their jobs to then simply walk up to any printer to release it. PaperCut Hive is also installed on the printer, connecting it to the cloud, and enabling intuitive and responsive print release, all from the panel.



Simple and quick onboarding for users and guests

No user directory, no problem – simply invite employees and guests to print via their email address. If you do have a directory, sync seamlessly with best-in-class cloud sources like Office 365 and GSuite.



Copy and scan tracking

Full device visibility doesn't just track printing, it tracks copy and scan as well. Visibility is the first step in empowering and building accountability.

Secure and contact-free printing

Need touchless printing? PaperCut Hive provides the perfect solution for today's office environments. Take advantage of our intuitive Mobile App for users to self-setup and access a touch-free option to release print jobs at the device.

Do more with add-ons

PaperCut Hive provides easy integrations with other services that already support your organization, such as Power BI, to turn data into actionable insights.

World-class service

Our team includes a global network of partners who strive to provide you with a great customer experience. With this, our Help Centers, and our KnowledgeBase, we're geared to help you every step of the way.



Data security to reduce stress

PaperCut Hive has security features built in to keep your documents private and on-site, helping to protect your data before, during, and after printing.



Before: Access control

Keep printing activity above board with authentication at the multi-function device (MFD). Choose when and where users can print.



During: Secure release

Securely collect jobs at the MFD using a phone, ID card, or the MFD touchscreen. Our innovative self-healing Edge Mesh and IoT technology also keeps your documents in the local network to avoid the chance of data breach.



After: Watermarking

Ever had a mystery document show up on the printer and not know how long it's been there or who sent it? With watermarking, you can see key info that helps you grow and create safer printing practices for the future.

Shrink your environmental footprint and your bills

Giving back to the earth and your printing budget, PaperCut Hive boasts eco-friendly policies perfect for businesses that are conscious of their environmental impact – so you can reduce paper waste, save on toner/ink, and make sustainable habits the status quo.



Responsible reminders

Give users a friendly nudge to print double-sided or grayscale with timely prompts. You can even choose the frequency to create a positive force for change, rather than annoying users into being responsible.



Zero uncollected print jobs

Track users' printing to identify opportunities to reduce waste and enable Secure Print Release to eliminate uncollected documents in printer output trays.



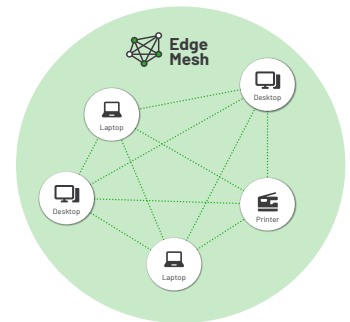
Print job safety net

Oops, did you mean to print 9,999 pages? Turn on the safety net to catch the most common printing mistakes such as duplicate prints, too many copies, or even printing at all.

Self-healing Edge Mesh

What is it?

The Edge Mesh is all the combined power of your existing computers working together to do the job of a traditional print server, and it's self-healing because when one computer fails (or a laptop lid is closed), printing will still function, without intervention!



What's the perk?

- ▶ **Strength in numbers**
Making the most of tech you already have. The more people you invite, the stronger the mesh becomes.
- ▶ **High Availability baked in**
Redundancy, failover and load-balancing is built in.
- ▶ **The right stuff in the right places**
Your print jobs stay local, keeping print processing times fast and data security locked down.