

MANAGED PRINT MATURITY LEVEL

LEVEL 3

- Print Policy
- Single Vendor / Invoice
- Service Availability Based on SLA
- Centralised Procurement

LEVEL 2

- Primary Vendor
- Monthly / Quarterly Invoices
- Limited Output Control
- Asset Register
- Consumable Management

LEVEL 1

- Unknown TCO
- Multi-Vendor
- Multiple Invoices
- No Service Continuity

LEVEL 5

- Apps @ Device Level
- Mobile Print
- OCR @ Device Level
- Access to Information
- Print Suppression
- Digital Workflow
- Cloud

LEVEL 4

- Lease Cost printing
- Reduce Paper Volumes
- Full Audit Trail
- Service Continuity
- A3 – A4 Strategy
- Centralised Management
- Remote Diagnostics
- Predictive Service Continuity

0%

10%

15%

30%

45%

