

VOICEGATE ON-PREM: P-SERIES PHONE SYSTEM

Go boundless with easy-first Unified Communications



MODERN COMMUNICATIONS POWERING BUSINESS PRODUCTIVITY

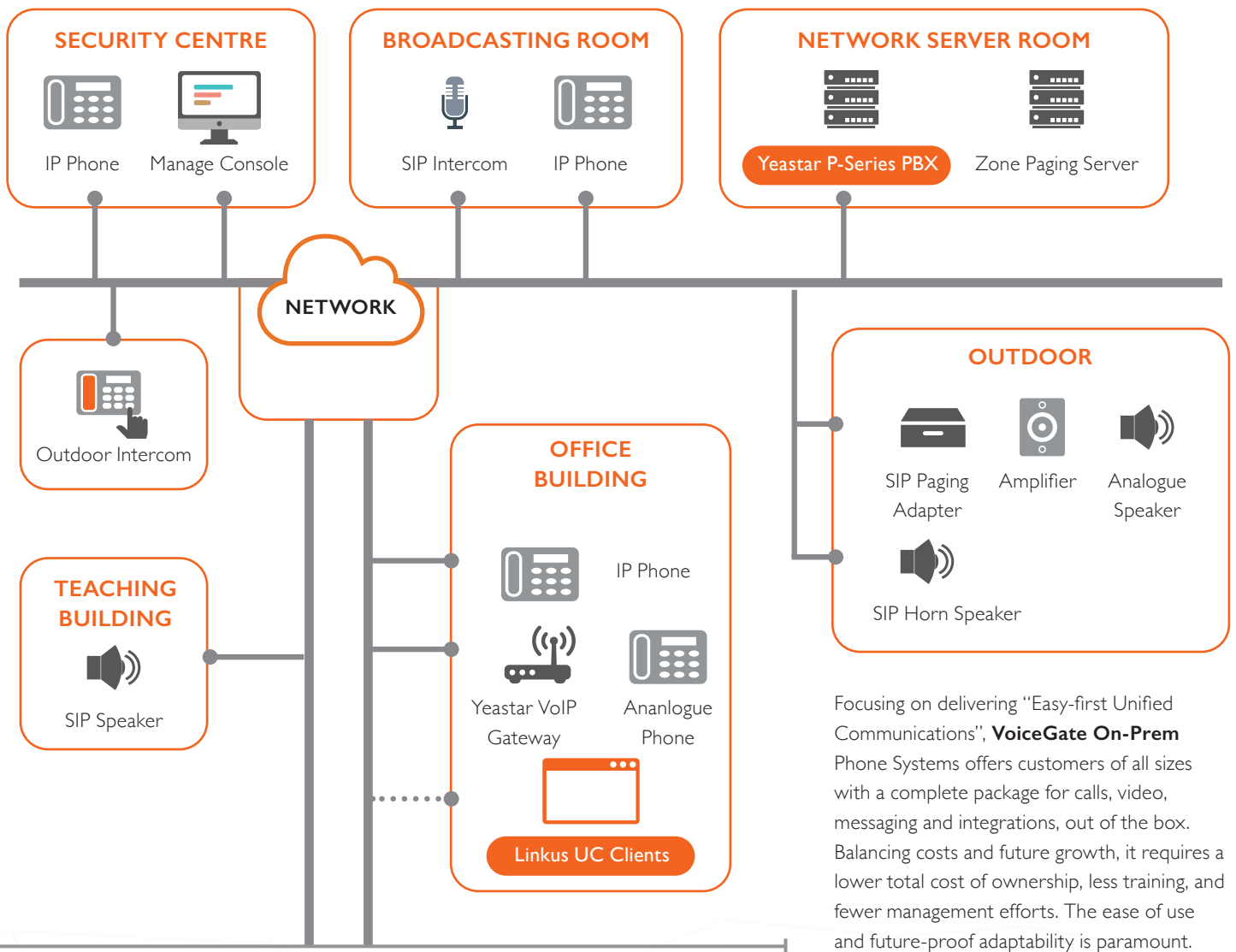
Focusing on delivering “Easy-first Unified Communications”, Voicegate on Prem P-Series Phone System offers companies of all sizes a complete package for calls, video, messaging and integrations, out of the box.

With inbuilt visual call management, integrated video conferencing, advanced contact centre features, and ready-made SMS, WhatsApp, Microsoft Teams, CRMs, and more platform integrations, P-Series boosts productivity at all levels and provides everything across desktop, mobile, and browser with simple user apps.

Balancing costs and future growth, it requires a lower total cost of ownership, less training, and fewer management efforts. The ease of use and future-proof adaptability is paramount.



HOW IT WORKS



Focusing on delivering "Easy-first Unified Communications", **VoiceGate On-Prem** Phone Systems offers customers of all sizes with a complete package for calls, video, messaging and integrations, out of the box. Balancing costs and future growth, it requires a lower total cost of ownership, less training, and fewer management efforts. The ease of use and future-proof adaptability is paramount.



Peace of Mind:

Highly reliable and secure, P-Series reduces security threats, toll fraud, and downtime through a hardened architecture and multi layer security.



Leading Interoperability:

Support auto-provisioning 300+ popular phone models and SIP trunks from 130+ ITSPs worldwide.



Easy Administration:

Panel-based administration, granular permissions, advanced reporting that make things straightforward.



More in One System:

Unify PBX, call centre, live chat, omnichannel messaging, video meeting, and 3rd-party integrations in one simple solution.



FEATURE PLANS

Basic Telephony	Standard
Call Routing	•
Call Forwarding	•
Call Parking / Pickup	•
Call Transfer (Attended/Blind)	•
Call Waiting	•
Call Flip/Switch	•
iRecall ¹	•
Ring Group	•
Paging & Intercom	•
Caller ID	•
Dial by Name	•
Speed Dial	•
AutoCLIP	•
CID/DID-based Call Routing	•
Direct Inward/Outward Dialing	•
DNIS	•
DND (Do Not Disturb)	•
Custom Prompts	•
Distinctive Ringtone	•
Music on Hold	•
MOH Playlist & Streaming	•
CDR & Basic Call Reports	•

Administration	Standard
Web Admin Portal	•
Real-time Dashboard	•
Extension Group & Organisation	•
User Role & Permission	•
IP Phone Auto Provisioning	•
Headset Integration	•
SIP Forking	•
PIN List	•
Event Logs & Notifications	•
Troubleshooting	•
Backup and Restore	•
Built-in SMTP Server	•

Advanced Business	Standard
Remote Access Service (FQDN)	•
Remote SIP Service (WebRTC Trunk & Effortless Offsite SIP)	•

Unified Communications	Standard
Linkus UC Clients	•
• Web Client	•
• Mobile: iOS & Android	•
• Desktop: Windows & MacOS	•
• Google Chrome Extension	•
Presence & Custom Messages	•
Team Chat & File Sharing	•
Audio Conferencing	•
T.38 Fax	•
Fax to Email	•
Voicemail	•
Voicemail to Email	•
Group Voicemail	•
Personal & Company Contacts	•
Call Pop-up URL	•

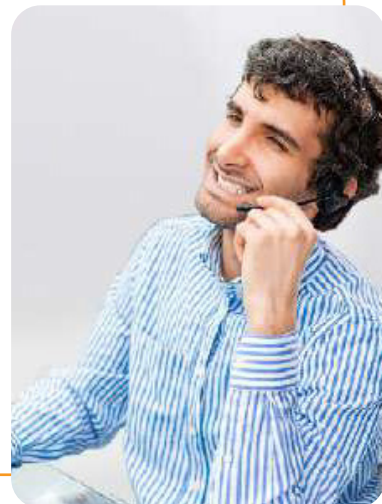
Business	Standard
Call Operator Panel	•
Desk Phone Control (CTI)	•
Function Keys	•
Feature Code	•
BLF Support	•
Busy Camp-on	•
Business Hours & Holidays	•
Boss-Secretary	•
Hot Desking	•
Emergency Calling	•
LDAP Server	•
TAPI Driver	•

Call Center	Standard
IVR	•
Call Queue	•
Listen/Whisper/Barge Monitoring	•
Priority Queue & Acceleration	•
Queue Announcement	•
Queue Call Logs	•
Missed Call Disposition	•

Integration	Standard
Excl. P520	•

APPLIANCE EDITION

The increased interest in UCaaS is creating tremendous opportunities for MSPs, VARs, and other channel partners. VoiceGate P-Series Cloud Edition offers a ready-to-go turnkey solution, enabling you to quickly launch Cloud PBX business with just a few clicks and without setting up your own server. With minimal upfront costs and technical expertise, you can confidently deliver top-tier UCaaS while retaining full ownership of customers. For partners seeking more control, the P-Series Cloud Edition also supports BYOI (Bring Your Own Infrastructure), enabling you to host the entire UCaaS service delivery and management platform in your own cloud.



EASY TO ADOPT

Make the move from CapEx to OpEx

For those looking to avoid the complexities of cloud infrastructure, this turnkey solution eliminates the hassle and initial expenditure of setting up your own servers, thus reducing your risk of introducing a new service. All it takes is to purchase hosting packages through our Partner Portal, and you are ready to sell to customers immediately.



EASY TO MANAGE

On top of a high availability architecture

With redundant servers for real-time replication and seamless failover, load balanced infrastructure for maximum resource utilization, SBC and other security mechanisms guarding against malicious attacks, there's no need to spend extra time, effort, and expense on the upkeep and maintenance of the delivery environment.



EASY TO INTEGRATE

Speed up the roll-out of your service

Through a built-for-purpose service delivery platform, VoiceGate Central Management, it only takes a few clicks to create PBX instances of different capacities. With multiple nodes across the globe, you can select preferred hosted servers closest to your customers. The PBX will be up and running right away. Whether serving a handful of users, or even thousands, that's not a problem.



EASY TO GROW

Customise & scale on-demand

As a prime opportunity to grow, this solution also enables you to create your own service packages, bundle IP phones and other hardware, and adds on SIP trunking and other services. Moreover, it clicks away to scale up and down services and upgrade subscription plans for various needs, which in turn leads to a stickier customer relationship.



EASY TO USE

One interface for operating convenience

Besides viewing all PBX instances and customers in a list view, you can edit them directly and create tasks to automatically perform upgrades and other operations. The real-time information of cloud PBXs, tasks, alarms, and more, is also displayed in a dynamic widget-based dashboard for you to learn how services are going on at a glance.



EASY TO DIAGNOSE

Spot issues before customers do

With CM automatically monitoring the status of all your customers' PBX instances, you get instant alerts when threats, security-related risks, or any other critical system issues occur, and can quickly diagnose and troubleshoot them before they hurt your bottom line. It ensures more seamless service while taking a lot of burden off your shoulders.

MANAGED BUSINESS SERVICES

