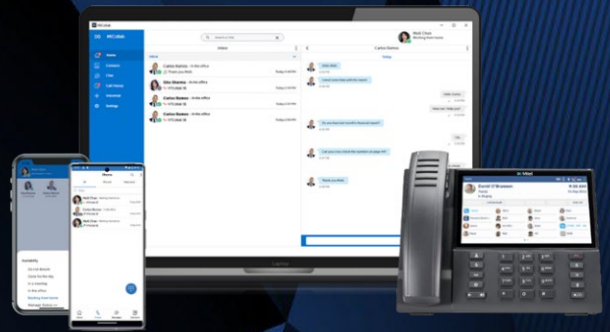


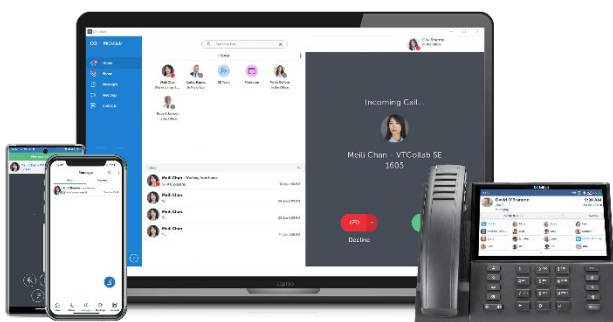
MiCollab



Help your employees make better decisions faster by providing them with everything they need to connect, communicate, and collaborate from any place, at any time.

- A single application for voice, video, messaging, presence, conferencing, mobility, and team collaboration.
- Keep up with projects and boost the sharing of knowledge and ideas across business silos with integrated team collaboration services.
- A communications experience that is consistent across desktop and mobile devices.
- Flexible deployment options: on-site, virtualized, public or private cloud - that can evolve with your business as needs change.
- A connected workforce working together to increase the speed of interactions and satisfaction of customers.
- Presence and communications connectivity within Microsoft® Outlook and Teams to streamline communications workflows.
- Seamlessly move from calls or chat to video conferencing right within MiCollab with Meetings.
- Integrations with key vertical apps to streamline employee tasks.

Mitel's collaboration platform for MiVoice Business, MiVoice MX-ONE and MiVoice 5000



Messages

Chat with individual colleagues or with groups in streams for optimal speed and efficiency

Meetings

Start live video sessions in seconds from a chat, a call, or schedule video meetings from Outlook™

Softphone

All the benefits of a business phone directly from your PC or laptop

Mobile

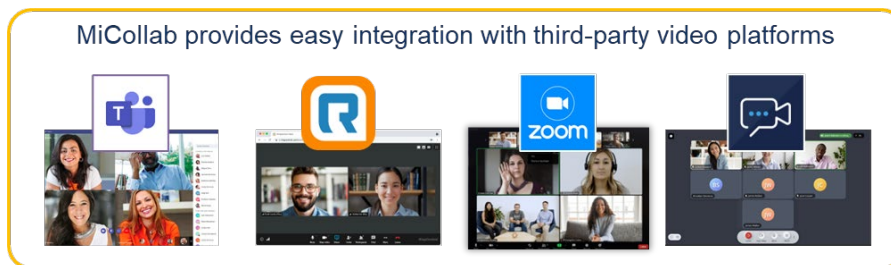
Work from anywhere on any device staying connected while on the go

SUPERCHARGING BUSINESS PRODUCTIVITY

MiCollab is the engine that provides the collaboration experience for Mitel Unified Communications platforms including MiVoice Business, MiVoice MX-ONE and MiVoice 5000. MiCollab brings together voice, video, chat messaging, web conferencing and team collaboration tools into a single solution making it easier for employees to connect with others and break down internal silos, so that they can interact efficiently and productively with colleagues, customers, or partners.

With MiCollab, your employees can benefit from:

- **Unified Communications** that make connecting with others an intuitive, seamless experience
- **Team Collaboration** that enables virtual, interactive workspaces for group-based projects
- **Video-Based Collaboration** for face-to-face meetings and conversations
- **Unified Messaging** that makes message retrieval and management simple
- **Integrations** with MS Teams and key third party video applications



COMMUNICATIONS

A single access point for all your communications and collaboration:

PRESENCE – know instantly whether people you need to connect with are on the phone, away from their desk or available for a chat.

ONE-TO-ONE AND GROUP MESSAGING – instant message with others using Mitel’s web-based resilient, persistent, and secure chat services.

VISUAL VOICEMAIL – quick and direct access to voice messages using visual message handling, including current presence information of the colleague who left the message.

SOFTPHONE – enjoy the same modern desktop communications experience on any device (PC, tablet or smartphone).

MOBILITY – whether on iOS® or Android™ devices, the MiCollab Mobile App extends office-based communications and team collaboration capabilities to mobile users wherever they are.

WEB CLIENT – access unified communications and collaboration features from remote locations using a web browser.

VOICE QUALITY CONTROL – see a quick view of the quality of voice on devices and softphones.

STREAMS – virtual workspace for groups to discuss topics, share files, assign action items, and return to team content over time – improve efficiency by eliminating hunting through multiple locations or applications to find important information.

SHARE – jointly create and review content using a variety of annotation methods, including text, voice and video.

TEAM COLLABORATION

Virtual workspaces for team interaction, content sharing, and meetings, including:

TEAM STREAMS – virtual workspaces where group members can discuss topics, share content, assign action items, and easily find the information they need to complete tasks.

REVIEW – review shared content using a variety of annotation methods, including text, voice and video.

VIDEO MEETINGS – create collaborative meetings on the fly, by choosing the participants, sending invitations, and launching real-time video meetings.



MiCollab is the single access point for all your communications and collaboration

VIDEO & WEB COLLABORATION

Real-time video collaboration capabilities with features including:

POINT-TO-POINT VIDEO – Place a video call to colleagues with the tap of a button from any contact card or direct chat message - Elevate from chat to video in seconds.

VIDEO MEETINGS – create collaborative meetings on the fly - choose the participants, send invitations, and launch real-time meetings all directly within the MiCollab application.

SCHEDULED OR AD-HOC COLLABORATION – create a variety of video collaboration sessions, ranging from one-time scheduled audio-only conferences to in-the-moment web collaboration escalation from within a call or a chat.

CALENDAR INTEGRATION – schedule meetings in advance with calendar integrations.

INTEGRATION WITH MS TEAMS FOR LOWER TCO & ENHANCED QUALITY

ROBUST INTEGRATION WITH MS TEAMS -

MiCollab easily integrates with MS Teams, supporting customers who use Microsoft Teams for collaboration but need a top-tier communications platform: bi-directional presence synchronization and access to corporate directory and personal contacts are some of the features of Mitel's best-in-class integration with MS Teams.

UNIQUE VALUE TO MS TEAMS USERS – Mitel not only integrates with MS Teams but adds unique value that only a world-leader in voice solutions can offer, like optimized Total Cost of Ownership, unrivaled voice quality and an enhanced user experience.

OTHER INTEGRATIONS

CROSS-LAUNCH OF THIRD-PARTY VIDEO APPLICATIONS - Launch a preferred video meeting application from MiCollab with a click of the mouse.

INTEGRATIONS WITH MICROSOFT® - Mitel offers several integrations with Microsoft® products, besides Teams, such as Microsoft® Dynamics 365 (CRM), Outlook, Calendar, Active Directory, Microsoft® Entra ID, Power BI and others. Mitel's Outlook client plug-in allows you to manage voice messages from the mail client and add meeting access details when creating an Outlook calendar invite.

APPS AND INTEGRATIONS WITH OTHER VENDORS - Mitel showcases a wide-range collection of apps and integrations with key applications in vertical markets.

ROBUST FEATURES – active speaker window, screen sharing, transcriptions, and more.

CONFERENCE RECORDING – record conference calls or collaboration sessions for future access.

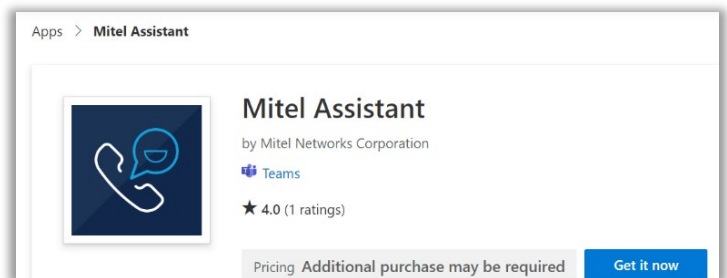
UNIFIED MESSAGING

MiCollab enables the management of voice mail, email, SMS and fax messages with features including:

EDIT AND DELETE MESSAGES – with just a couple of clicks, easily edit or delete one or multiple messages.

SMS TEXT MESSAGING - send and receive a text or media message with internal and external participants through an SMS service provider.

MESSAGE RETRIEVAL – retrieve voice, text and fax messages.



Mitel Assistant, available on the Microsoft App Store, enhances robust integration of all Mitel Platforms with MS Teams