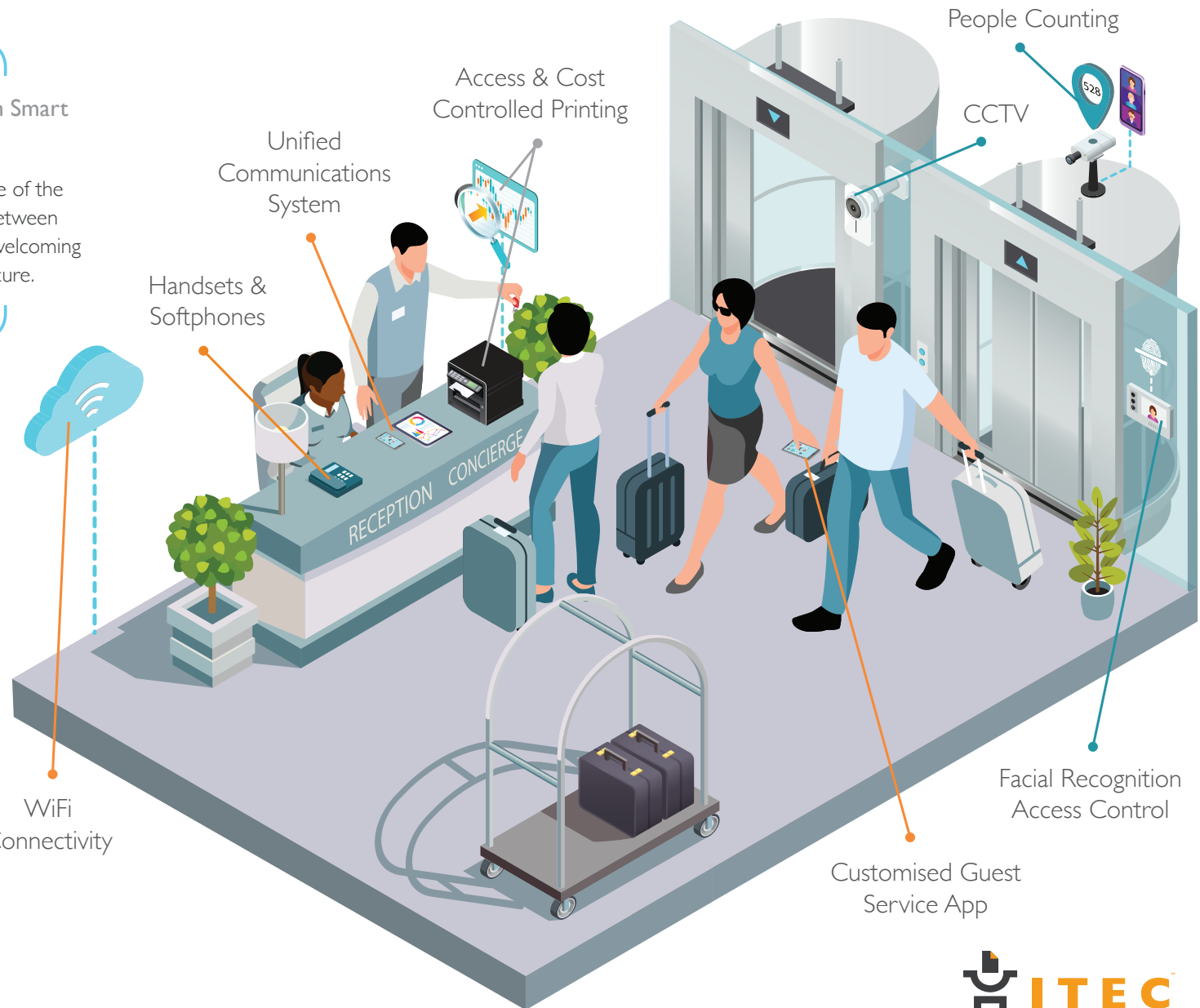# RECEPTION & WELCOME AREA

Connected, Access-Controlled Reception With Smart Unified Communications

The welcome area of any hospitality venue is the face of the brand as well as an important point of connection between front-of-house staff and guests. It is vital to create a welcoming and professional environment that is efficient and secure.

A hospitality venue's reception showcases Itec's ability to integrate technologies. The guests' experience is seamless at check-in or out and during their stay, from being able to access free WiFi to having all their queries met. People counting and mitigation of security risks are discreetly managed, along with directing the flow of foot traffic. The unified communications system gives guests access to bookings, amenities and FAQs on an app customised to the venue, while empowering reception staff and the concierge to meet customer needs efficiently with visibility across devices and departments. Access and cost-controlled printing capabilities ensure excellent front-of-house customer engagement.

- Unified Communications
- Document Management
- Security & Business Intelligence

People Counting

Access & Cost Controlled Printing

CCTV

Unified Communications System

Handsets & Softphones

RECEPTION CONCIERGE

WiFi Connectivity

Facial Recognition Access Control

Customised Guest Service App

ITEC
QUALITY PEOPLE, SMART TECHNOLOGY SOLUTIONS