

BACK OFFICE & CONTROL ROOM



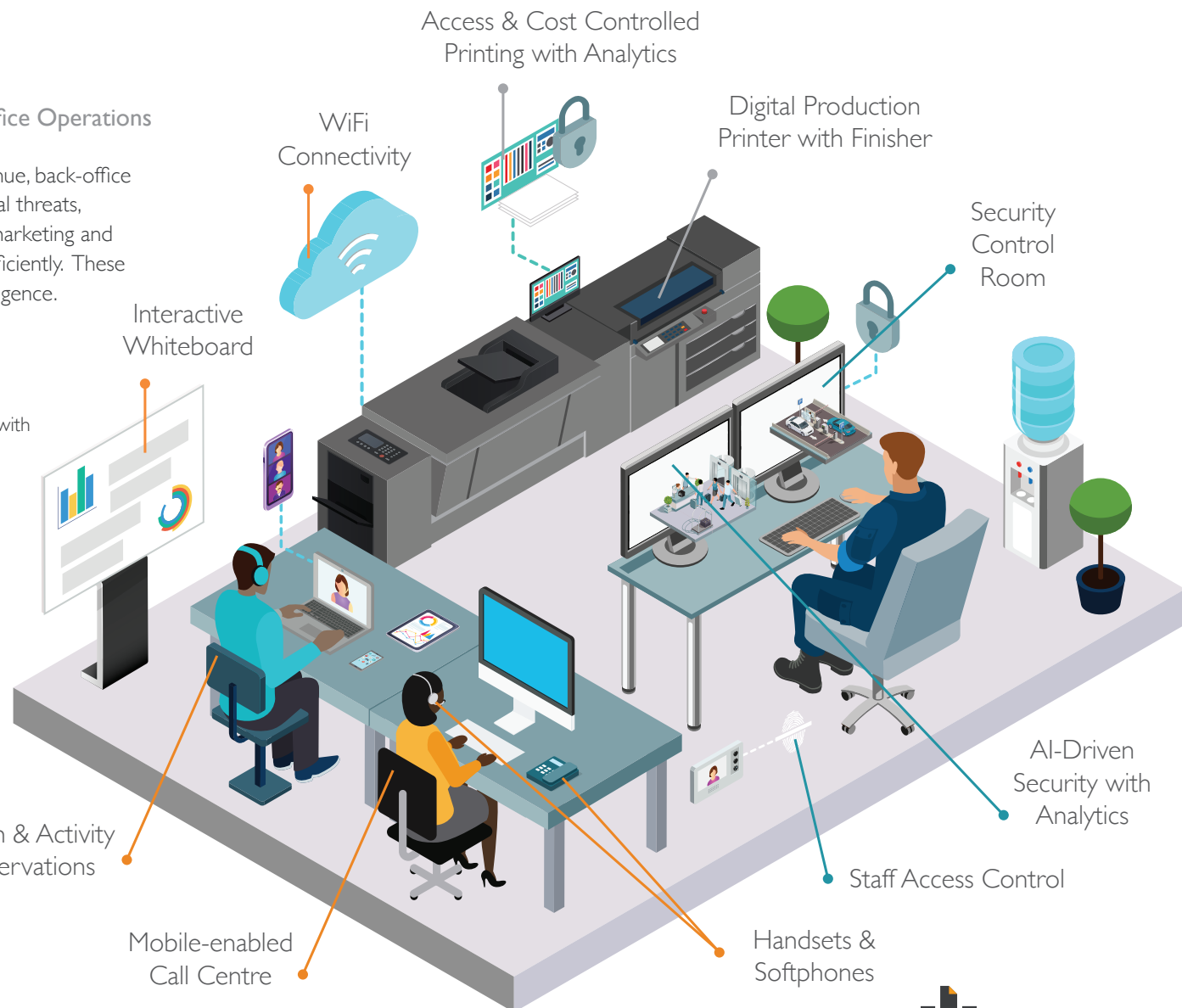
Access-Controlled Security Control Room & Back-Office Operations

Behind the scenes of the client-facing areas of a hospitality venue, back-office support staff ensure that the premises are secure from physical threats, guests and potential customers are effectively managed, and marketing and communications activities are executed cost-effectively and efficiently. These operations are all backed by analytics that drive business intelligence.

Itec's scalable and customisable security services include a control room with AI-driven smart monitoring and centrally managed CCTV surveillance, people counting, access control, and parking management. Back-office access itself is controlled by biometrics and facial recognition.

Itec's unified communications technology integrates with CRM & ERP systems, offering mobile-enabled call-centre functionality for guest management and reservations, with follow-through across departments. Digital production printers are a potential profit-centre, offering high-quality material printed in-house for customer events.

Analytics tools in all back-office departments drive business intelligence for the hospitality venue or chain.



- Unified Communications
- Document Management
- Security & Business Intelligence