ADMISSIONS & RECEPTION

Efficient, Integrated Omni-Channel Admissions & Reception

To maintain an efficient admissions and reception area, medical facilities must overcome challenges with fragmented document handling and communication systems, and manage complex security requirements. For seamless patient interactions that comply with data security and healthcare standards, hospitals and doctor's rooms require an integrated solution that enhances document workflow, unifies communications, and provides robust security with business intelligence.

Itec's Document Management solutions ensure the safe handling of patient records with real-time patient updates through digitisation and integrated workflows, Managed Print Services (MPS), FollowMe secure release print, scanning, and archival capabilities.

Our omni-channel Unified Communications, including contact centres, provides seamless HIPPA-compliant patient interactions, efficient appointment and booking management, CRM and ERP integration, and mobile DECT-enabled devices.

Our security solutions are designed with business intelligence in mind. No-touch access control, biometrics, and CCTV with intelligent analytics keep medical facilities secure while cybersecurity safeguards data and maintains operational integrity.

- ● Document Management
- ● Unified Communications
- ● Security & Business Intelligence

CCTV Camera

Electronic Document Signing

CCTV Camera with AI and Analytics

Access Control with Biometrics

Doctor's Offices

Ward

Staff Elevator

Unified Communications System

Secure Printing, Scanning & Archival

Managed Print with Analytics

Visitor Management & Room Booking System

Secure WiFi

PABX Cost-Controlled Calls

FollowMe Secure Release Print

ITEC
QUALITY PEOPLE, SMART TECHNOLOGY SOLUTIONS