

Mjwara Group Upgrades Communication Infrastructure with Itec KZN

Mjwara Group, a provider of professional and cost-effective services to the private and public sectors in and around KZN, has recently upgraded its communication infrastructure with the help of Itec KZN. This strategic move aligns with Mjwara Group's mission to seek opportunities where their expertise can contribute to growth, covering sectors such as subcontracting, security, plant hire, logistics, civil engineering, construction, and general building.



Previously, Mjwara Group relied on a legacy Telkom PBX with copper lines and LTE for internet connectivity. However, the copper lines had become unreliable, presenting an opportunity to leverage modern technologies and reduce costs. Itec KZN was appointed as the trusted service provider, and implemented a hosted PBX with fibre connectivity, providing a more reliable communication infrastructure and significant monthly cost savings.

One of the challenges faced during the upgrade was adhering to the landlord's meticulous requirements regarding cabling routes within the building. Itec KZN engaged in numerous discussions with the building landlord to ensure they did not interfere with the building's aesthetics yet did not compromise on delivering the solution. The customer occupied two offices on different floors, necessitating a connection via a fibre uplink through two separate POE switches, creating a unified network and resolving existing complexities.

Itec KZN maintained a constant flow of communication, providing multiple versions of cabling route drawings and diagrams, and demonstrated flexibility to meet the project's demands. Despite initial reports that no fibre was available in the area, Itec KZN's feasibility request revealed three fibre providers, enabling the implementation of their modern hosted PBX solution.

Mjwara Group's CEO praised Itec KZN's dedication and service excellence, stating,

"Itec KZN's commitment to delivering a reliable and modern communication infrastructure was truly commendable. Their flexibility, constant communication, and innovative solutions have significantly enhanced our operations",

said Lindelani Mjwara, Director at Mjwara Group.