

South Africa's Premium Business Internet and Managed Service Provider

Future proof and simplify your business' ever-growing and ever changing technology requirements.



As an ECNS licensed internet service provider, Itec is committed to deliver premium fibre and licensed wireless connectivity solutions in a range of iLink service options focused on servicing Enterprise, Corporate Multi-site, International, SME and start-up businesses alike.

iLink services offer a reliable, high speed connectivity platform for the convergence and management of the simplest to the most complex data, voice, and IP-based services. Our connectivity solutions are future proof, range from 10Mbps to 10Gbps and can be customised to your unique requirements.

Why iLink Connectivity?

Reliability

Enterprise connectivity forms the foundation for digital transformation, and we understand the importance of maintaining an always-on environment to ensure efficiency within your organisation. As well as providing world class digital experiences to your customers, our state-of-the-art network, combined with our proactive network operations centre, ensures business continuity.

Scalability

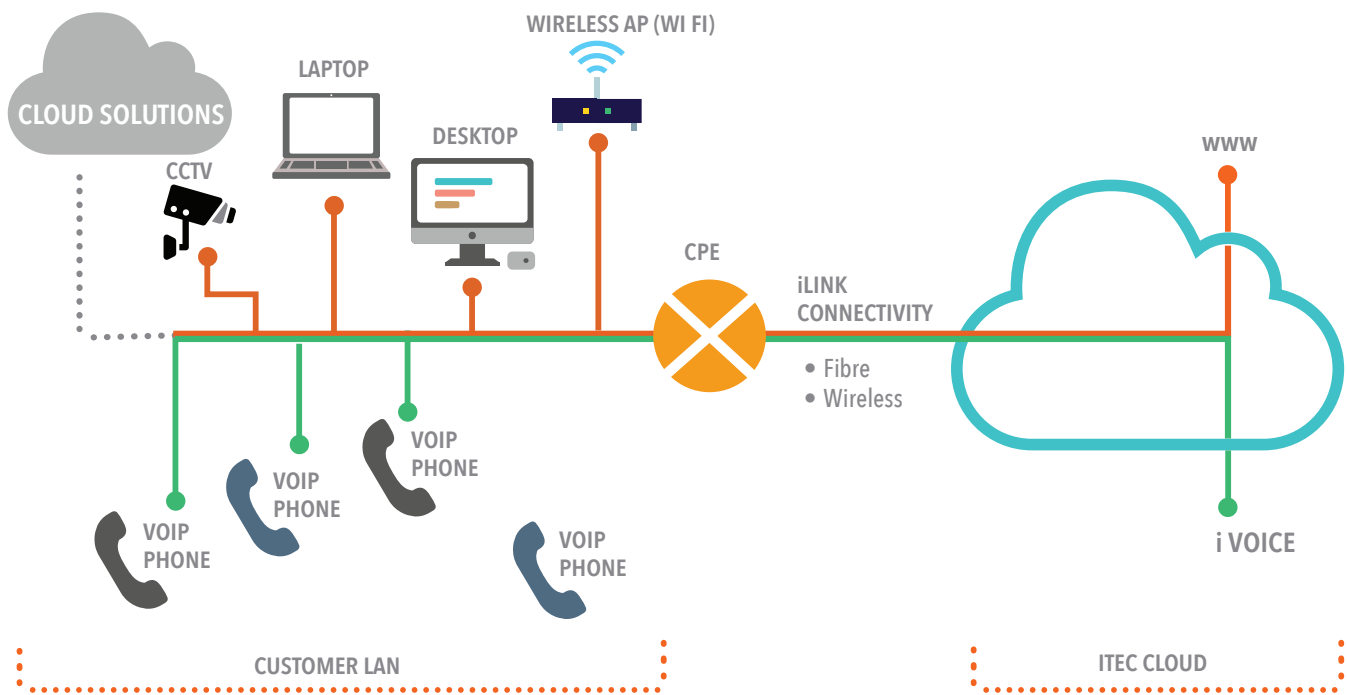
As organisations evolve and digital technologies advance, so does the demand for bandwidth. Our seamless upgrade path allows customers the flexibility to scale up as, and when, required.

Coverage

Our partnerships with South Africa's leading Fibre Network Operators, and our national footprint, allow us to provide our premium services throughout South Africa. Whether you are looking to relocate offices or have multiple offices or branches, Itec is well positioned to provide you with enterprise connectivity that keeps up with emerging technologies and drives innovation.



HOW IT WORKS



iLink Services

iLink Business

- 1 Suitable for businesses where internet availability is critical to business revenue, businesses with international presence and running critical applications in public, hybrid or private cloud environments.

iLink Business Broadband

- 2 Suitable for businesses where internet is important, large bandwidth and link capacity is preferable but will function with decreased minimum bandwidth in an event of an international outage.

iLink Broadband Lite

- 3 Suitable for businesses where internet is not critical to business functions and best effort services are acceptable.



As an agnostic Internet Service Provider, Itec Integrate is committed to deliver high quality fibre and licensed wireless connectivity solutions.

iLINK ADDITIONAL FEATURES

	iLink Business	iLink Business Broadband	iLink Broadband Lite
TARGET MARKET	Enterprise, Corporate, Multi-site, International sites	Corporate, SME, SOHO	Corporate, SME, SOHO
BUSINESS REQUIREMENTS	Suitable for businesses where: <ol style="list-style-type: none"> Internet availability is critical to business revenue. Customers with international presence / running critical apps and VPN requirements. Voice requirements > 2Mbps / 32 concurrent calls. 	Suitable for businesses where: <ol style="list-style-type: none"> Internet is important, large bandwidth and link capacity is preferable, but will function with decreased minimum bandwidth availability in event of an international outage. Voice call concurrency is limited to no more than 2Mbps (32 concurrent calls). 	Suitable for businesses where: <ol style="list-style-type: none"> Internet is not critical to business function and best effort service is accepted. Additional Voice VLAN optional at additional cost. Voice call concurrency is limited to no more than 1Mbps (16 concurrent calls).
DATA	Uncapped	Uncapped	Uncapped
IP	29 (5 usable)	29 (5 usable)	N/A
CONTENTION RATIO	01:01	02:01	10:01
FUP	None	None	None
VOICE LAN	Included up to 2mbps	Included up to 2 Mbps	Included up to 1 Mbps (R250)
SLA	iLink business is backed by a punitive Service Level Agreement (SLA) based on a Fibre or Wireless link type. iLink Business is a dedicated service which excludes Direct Internet Access which is ordered separately under DIA Service.	iLink Connected Business Broadband Services based on fibre link type. The service is delivered over shared infrastructure and offers a non-punitive Service Availability SLA.	Broadband Lite Service is offered as an affordable best-effort service without a Service Level Agreement (SLA). Broadband Lite Service includes best effort internet service and limited best effort iVoice Services.
QOS	Yes	Yes	Best Effort Service
Pro-Active Link Monitoring & Fault Reporting	Optional R150 Per Month	Optional R150 Per Month	No
EQUIPMENT	Included (Mikrotik RB3011UIASRM)	Included (Mikrotik RB3011UIASRM)	Included (Mikrotik RB951)
Upgrade Path: Speed & Package (Migration)	Up to 10gbps	Up to 1Gbps	Up to 1Gbps



COMMUNICATIONS

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MANAGED BUSINESS SERVICES

