



ACCESS & CONNECTIVITY

iLINK CONNECTIVITY

YOUR BUSINESS' PLATFORM FOR CONVERGENCE

Future proof and simplify your business's ever-growing and ever changing technology requirements.

WHY iLINK?

- **Cost effective**
Our customised and scalable solutions are designed to assist in managing and limiting unnecessary network cost.
- **Scalability and ease of upgrades**
Virtually seamless upgrade path for clients who wish to scale and upgrade solutions as requirement for bandwidth, applications and cloud demands advance.

- **Support tailor-made solutions**
We fulfill the exact customer link requirements by considering and providing:
 - Various Service Level Availability options
 - Voice solutions
 - Data solutions
 - IP based services as well as
 - PBX products
 - Fail-over options

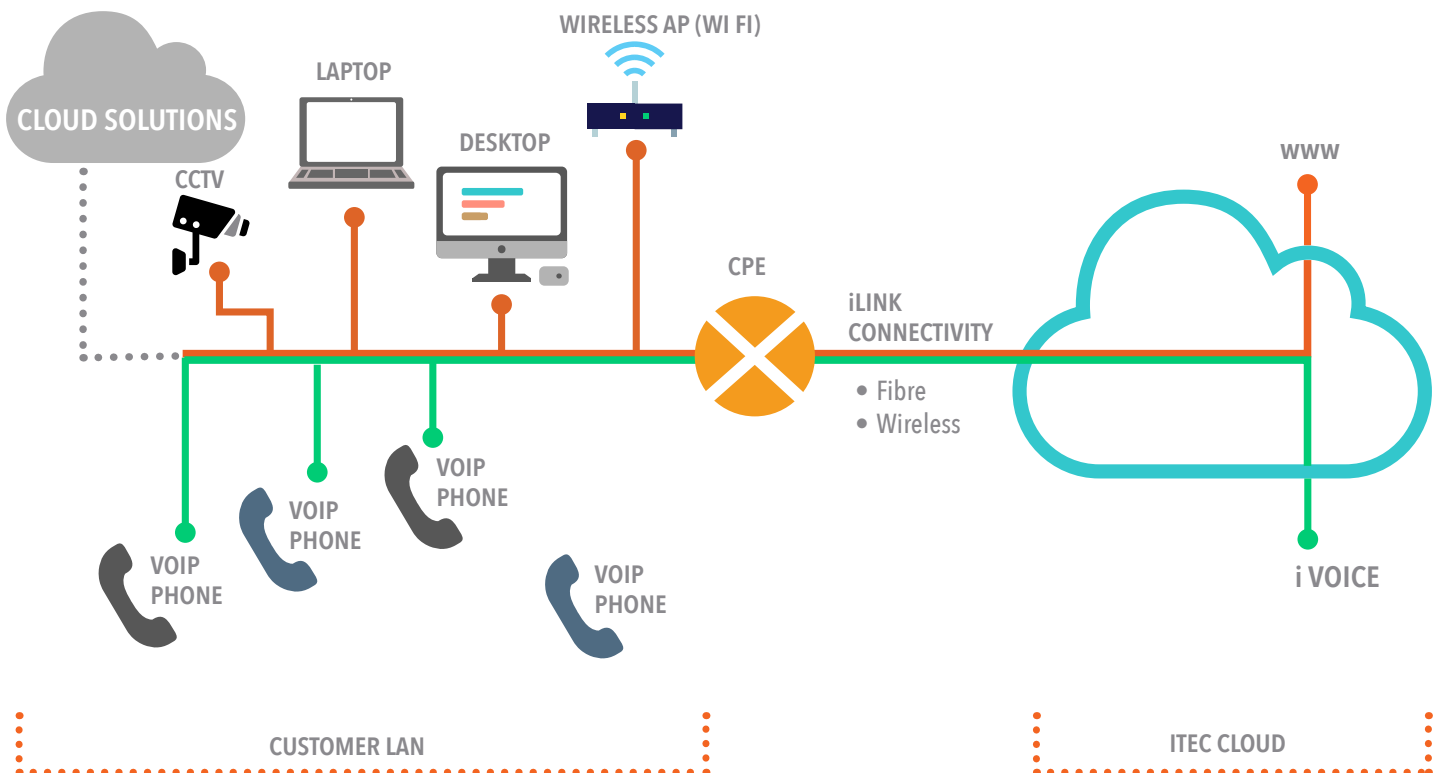


OVERVIEW

As an agnostic Internet Service Provider, Itec Integrate is committed to deliver high quality fibre and licensed wireless connectivity solutions in a range of iLink service options focused on servicing the enterprise, corporate multi-site, international, SME and SOHO businesses alike.

iLink offers a reliable, high speed connectivity platform for the convergence and management of the simplest to the most complex data, voice and IP based services. Our connectivity solutions are future proof, range from 10Mbps -10Gbps and can be customised to the customer's unique requirements.

HOW IT WORKS



iLINK ADDITIONAL FEATURES



	iLINK BUSINESS VPN	iLINK BUSINESS
TARGET MARKET	Enterprise, Corporate, Multi-site, International sites	Enterprise, Corporate, Multi-site, International sites
BUSINESS REQUIREMENTS	Suitable for businesses where internet /voice availability is critical to business revenue, customers have an international presence and/ or running critical applications and have MPLS/ VPN requirements and/or Voice requirements exceeding 2Mbps .	Suitable for businesses where internet /voice availability is critical to business revenue, customers have an international presence and/ or running critical applications and/or Voice requirements exceeding 2Mbps .
DATA	Uncapped (Direct Internet Access to be quoted as per requirement)*	Uncapped (Direct internet quoted as per requirement)
IP	/29	/29
CONTENTION RATIO	1:1	1:1
Fair Use Policy (FUP)	✗	✗
VOICE	✓ (customised)	✓ (customised)
Voice LAN	As per requirement	As per requirement
SLA	Yes (Full QoS) (Punitive SLA)	Yes (Full QoS) (Punitive SLA)
QOS	✓	✓
Required SLA services	✓	✓
Pro-active link monitoring & fault reporting	Required (additional cost)	Required (additional cost)
Link report , indicate , utilisation, packetloss (1 x e-mail address)	✓ Additional cost	✓ Additional cost
Additional VLAN (over and above Voice VLAN)	✓ Additional cost	✓ Additional cost
MPLS	✓ Additional cost	✗
SDWAN Capable	✓ Voice and Data	✓ Additional equipment required
TELEPHONY	Voicegate	✓
	MVO Hosted	✓
	MVO Onsite	✓
	MVB Hosted	✓
	MVB Onsite	✓
FIREWALL	Hosted Firewalls (iWall -Hosted Firewall)	✓ Required additional cost
	Onsite Firewall	Optional
FAILOVER SOLUTIONS / Dual Services Available (Coverage dependent)	✓	✓
EQUIPMENT	Included	Included
SUPPLIERS	Dedicated Layer 2 Fibre and Licensed Wireless	Dedicated Layer 2 Fibre and Licensed Wireless
UPGRADE PATH: Speed and Package (Migration)	✓ Speed ONLY within iLink Business VPN	✓ Speed ONLY within iLink Business

* Direct Internet Access offer guaranteed bandwidth allocation



iLINK ADDITIONAL FEATURES



	iLINK BUSINESS BROADBAND	iLINK BROADBAND	iLINK BROADBAND LITE
TARGET MARKET	Corporate, SME, SOHO	Corporate, SME, SOHO	Corporate, SME, SOHO
BUSINESS REQUIREMENTS	Suitable for businesses where 1. Internet is Important, large bandwidth and link capacity is preferable, but will function with decreased minimum bandwidth availability in event of an International outage. 2. Voice call concurrency is Limited to no more than 2 Mbps.	Suitable for businesses where 1. Internet is Important, large bandwidth and link capacity is preferable, but will function with decreased minimum bandwidth availability in event of an International outage. 2. VLAN for Voice calls included concurrency is Limited to no more than 1 Mbps.	Suitable for businesses where 1. Internet is not critical to business function and best effort service is accepted 2. Additional Voice VLAN optional at additional cost. Voice call concurrency is limited to no more than 1Mbps.
DATA	Uncapped	Uncapped	Uncapped
IP	/29 (1 usable)	/30 (1 usable)	N/A
CONTENTION RATIO	2:1	4:1	10:1
Fair Use Policy (FUP)	✗	✓	✓
VOICE	✓	✓	✓ Best Effort
Voice LAN	Included up to 2 Mbps	Included up to 1 Mbps	Additional cost (up to 1 Mbps)
SLA	✓ (Availability Guarantee) (Punitive SLA)	✓ (Availability Guarantee) (Punitive SLA)	✗ (Best Effort Service only)
QOS	Best Effort Service	Best Effort Service	Best Effort Service
Required SLA services	✓	✗	✗
Pro-active link monitoring & fault reporting	Optional (additional cost)	✗	✗
Link report, indicate, utilisation, packetloss (1 x e-mail address)	Optional (additional cost)	✗	✗
Additional VLAN (over and above Voice VLAN)	✗	✗	✗
MPLS	✗	✗	✗
SDWAN Capable	✓ Additional equipment required	✗	✗
TELEPHONY	Voicegate	✓ Limited to 2 Mbps	✓ Limited to 1 Mbps
	MVO Hosted	✓ Limited to 2 Mbps	✓ Limited to 1 Mbps
	MVO Onsite	✓ Limited to 2 Mbps	✓ Limited to 1 Mbps
	MVB Hosted	✓ Limited to 2 Mbps	✓ Limited to 1 Mbps
	MVB Onsite	✓ Limited to 2 Mbps	✓ Limited to 1 Mbps
FIREWALL	Hosted Firewalls (iWall -Hosted Firewall)	✓ Optional extra	✓ Optional extra
	Onsite Firewall	Required, if not Hosted	Required, if not Hosted
FAILOVER SOLUTIONS / Dual Services Available (Coverage dependent)	✓ (additional cost)	✓ (additional cost)	✓ (additional cost)
EQUIPMENT	Included	Included	Included
SUPPLIERS	Dedicated Layer 2 Fibre and Licensed Wireless	Dedicated Layer 2 Fibre and Licensed Wireless	Layer 2 Broadband Providers, limited upgrade functionality
UPGRADE PATH: Speed and Package (Migration)	✓ up to iLink Business	✓ up to iLink Business	✓ Limited to Speed

Terms and Conditions apply by solution sold.

