

MiVoice Office Mobile Application

The mobile solution for small business communities



Stay connected to your company and always available to your customers with a mobile business phone system that is simple, modern and built for small business teams.

Answer and direct customer calls in real time - from wherever you are - without being tethered to your desk phone.



A Business Phone as Mobile as You



Stay Connected and Always Available



Simple and Straight-forward Design

Simple and Cost-Effective Mobility

User-friendly and easy to manage, MiVoice Office Mobile Application delivers the essential features of a business phone system in a mobile application. It enables users to answer and maneuver multiple calls in real time from their mobile phone, wherever they, their customers or their employees happen to be.

On top of the traditional voice-centric features, like transfer, hold, hunt groups, group calling, etc., MiVoice Office Mobile Application provides, among other features, chat, presence, access to phone directory and call history. Other mobile UC apps lack many of these business voice features.

Mobile Application – Key Values

A Business Desk Phone in a Mobile Application – MiVoice Office Mobile Application is designed to deliver the essential, mid-call functionality features of a business desk phone in the palm of our customers hand.

Stay Connected and Always Available – MiVoice Office Mobile Application is built for business whose revenue relies on easy and effective voice communication with their customers.

Simple and Straight-forward Design – MiVoice Office Mobile Application was built from the ground up with mobility and simplicity for small businesses in mind. It features a modern design that is easy to understand and streamlined workflows that deliver better user experiences.

MiVoice Office Mobile Application

Never Miss a Call Again

Simple to use and easy to manage, MiVoice Office Mobile Application gives you the features of a business phone system in a mobile application. Now you can use your mobile phone to answer and direct multiple customer calls in real time, wherever you and your employees happen to be.

Calls Matter

In today's mobile world, the number of calls to businesses is on the rise and is expected to continue. And with the multitude of choices that mobile consumers have, roughly **85% of potential customers will not call back if you don't answer the first time**. Your business cannot afford to miss any calls.

MiVoice Office Mobile App Features

Office Mobile Application Features	
✓ CloudLink Platform support in Europe	✓ Call transfer unsupervised
✓ CloudLink Integration with MiVoice Office 400	✓ Call hold
✓ Auto provision of needed users and MiVoice Office 400 resources on (Trusted App)	✓ Take
✓ Simple onboarding of MiVoice Office 400 customers	✓ Time presentation: 12 or 24-hour format
✓ MiVoice Office 400 single-node and AIN multi-node support	✓ Manual Dialing: internal, external PSTN numbers
✓ Voice Call Continuity (Wi-Fi or GSM calls)	✓ Manual Dialing: MiVoice Office 400 *, # feature codes
✓ General Data Protection Regulation (GDPR) Compliance	✓ Send DTMF
✓ One Number support	✓ Favorites (three pages with contact tiles or groups)
✓ Contacts (Local phone directory, PBX directory)	✓ Presence: Available, Busy, Do Not Disturb (DND)
✓ European numbering and dial plans support	✓ Presence and Call State Display for contact tiles
✓ Localized emergency number processing	✓ Bluetooth Support (via native phone Bluetooth support)
✓ Language Support: English, French, German	✓ Online help
✓ Chat 1:1 and group chat	✓ Integration with Apple CallKit
✓ Call history (all, missed)	

Never Miss a Customer Call Again, No Matter Where You Are!

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